



INTEGRATED MANAGEMENT SYSTEM POLICY

1. PURPOSE

The primary purpose of this Policy is to establish the principles related to the methods and processes to be applied within the framework of the Integrated Management System (TS ISO/IEC 9001-27001-27701-22301-10002) and the Personal Data Protection Law (KVKK).

Our Mission

Customer Orientation: We provide innovative, high-quality, and tailored solutions to simplify business processes and enhance performance for companies.

Technology and Innovation: We develop advanced technologies to meet the rapidly evolving needs of the business world, supporting digitalization and efficiency in processes.

Social Responsibility: As a socially and environmentally responsible company, we integrate the principles of sustainable development into our business models, adding value to the future with community-focused projects.

Team Spirit: We foster a corporate culture that supports employee development, encourages innovative thinking, and prioritizes teamwork.

Trust and Transparency: We are committed to building long-term business partnerships based on mutual trust with our customers, without compromising ethical values in all business processes.

Our Vision

At **CottGroup**, we aim to lead the sustainable growth of the business world by offering innovative, reliable, and integrated solutions that meet global standards. As a leading brand in technology, consulting, and outsourcing services, we strive to alleviate our clients' operational burdens while helping them achieve their strategic goals. With our high ethical standards, environmental awareness, and commitment to continuous improvement, we aim to be a solution partner that makes a difference in the business world.

Our Values

Professionalism: We prioritize expertise and quality in every service we deliver.

Innovation: We continuously develop innovations to adapt to the changing business environment.

Sustainability: We embrace sustainability in business processes, considering our environmental and social responsibilities.

Excellence: We strive to meet and exceed excellence standards in all our services.

Confidentiality: We ensure the security of customer and corporate information, working in compliance with information security standards and KVKK regulations.

2. RESPONSIBILITY

All employees are responsible for adhering to the legal and ethical principles defined within this Policy and the Integrated Management System.

3. IMPLEMENTATION

This Policy covers and applies to all integrated management activities of the Company that are related to the Personal Data Management System, the Business Continuity Management System and Information Technology Service Management including the requirements of Personal Data Protection Law (KVKK), Legal Compliance and Quality Management System, and the Information Security Management System.

Policy Principles

- I. Ensuring the security of customer and personal data while meeting the objectives and expectations of the Integrated Management System.
- II. Complying with all applicable laws, regulations, and obligations under the KVKK framework.
- III. Prioritizing the satisfaction of employees, suppliers, partners, and customers while adhering to environmental, social responsibility, and sustainability principles.
- IV. Allocating financial resources and personnel for effective risk management and evaluating opportunities.
- V. Engaging in continuous improvement activities to ensure service sustainability and enhance customer satisfaction.
- VI. Aligning all company activities with legal regulations and KVKK requirements.
- VII. Ensuring business continuity during crises while prioritizing the protection of human life.

As Boss Yönetişim Hizmetleri A.Ş., we commit to working in compliance with this Policy and the procedures implemented under it. Regulations concerning Quality, Information Security, Personal Data Security, and Business Continuity may be updated with the approval of the board of directors when necessary.